

ATTACHMENT 1

VENDOR RESPONSE COST SHEET

Vendor is to provide costs as outlined below. Explanations for the costs may be provided on additional sheets. If a category below does not apply to your bid, you may put N/A (Not Applicable).

Deliverable	Cost	Page Reference to Cost Detail
CRM development		
CRM integration with Oracle system currently in use by the Commission		
Telephone Integration		
Student Portal which supports a minimum of 30,000 log ins		
Product usage for a minimum of 11 users		
Initial system training		
Estimated annual cost per year after system installation and training		
On-going system training after initial start-up		
Hourly fees for assistance after start-up		
Other		