

**RFP #GSU23-001 CUSTOMER RELATIONSHIP MANAGEMENT (CRM) SYSTEM  
ADDENDUM #2**

Due to technical difficulties associated with accessing the link to the mandatory virtual pre-bid meeting held on 01/19/23 via Microsoft Teams, the requirement to attend this meeting has been waived. Bidders who did not attend the pre-bid meeting may still submit a proposal. The pre-bid meeting did not review any new information and only clarified what was presented in the RFP. All bidders are encouraged to ask more detailed questions via the Q&A process described in the RFP. Questions must be received by 01/26/23 and will be answered by 01/31/23.